Privacy in the Smart Enough City

Ben Green

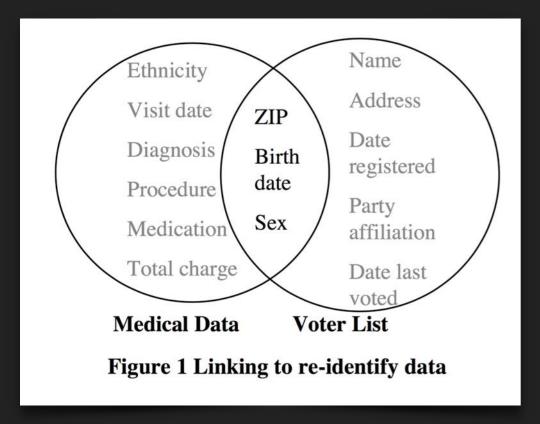
Berkman Klein Center for Internet & Society at Harvard Computer Science Department, Harvard School of Engineering and Applied Sciences

1. What's changed?

"The Failure of Anonymization"

"The Failure of Anonymization"

Mosaic Effect

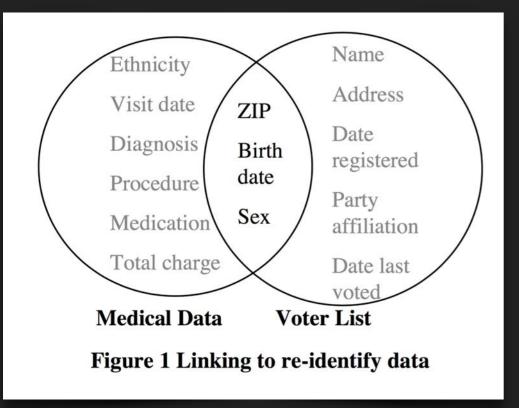


birth date alone	12%
birth date and gender	29%
birth date and 5-digit ZIP code	69%
birth date and full postal code	97%

Table 3. Uniqueness of Demographic Fields in Cambridge, Massachusetts, Voter List.

"The Failure of Anonymization"

Mosaic Effect



birth date alone	12%
birth date and gender	29%
birth date and 5-digit ZIP code	69%
birth date and full postal code	97%

Table 3. Uniqueness of Demographic Fields in Cambridge, Massachusetts, Voter List.

Granular data



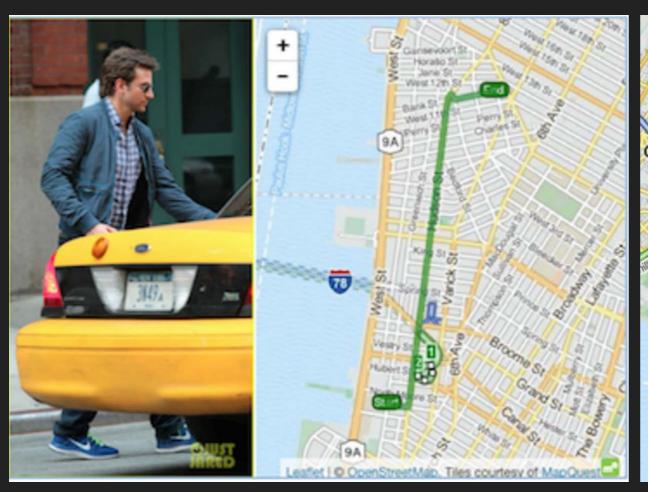
4 data-points is sufficient to uniquely identify >90% of people

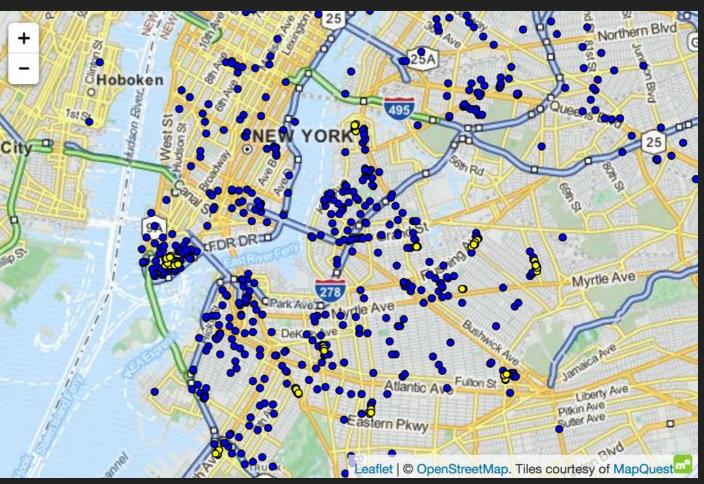
"any attribute can be identifying in combination with others"

Narayanan and Shmatikov

Municipal data and the limits of de-identification

2013 NYC Taxi Data





Breach in the armor: public records

- Public records laws dictate that certain information must be provided to the public if requested.
- There are only very limited exemptions for the sake of privacy.

MA Public Records Law privacy exemption:

- "personnel and medical files or information"
- "materials or data relating to a specifically named individual, the disclosure of which may constitute an unwarranted invasion of personal privacy"

2. How does this implicate cities?

Open data initiatives offer innovation, transparency, and accountability—by releasing more data

Open data initiatives offer innovation, transparency, and accountability—by releasing more data

Domestic Violence

Why the names of six people who complained of sexual assault were published online by Dallas police

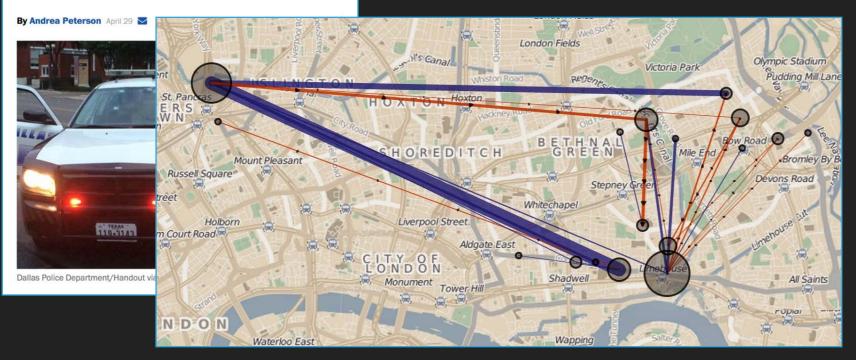


Open data initiatives offer innovation, transparency, and accountability—by releasing more data

Domestic Violence

Why the names of six people who complained of sexual assault were published online by Dallas police

Location Data

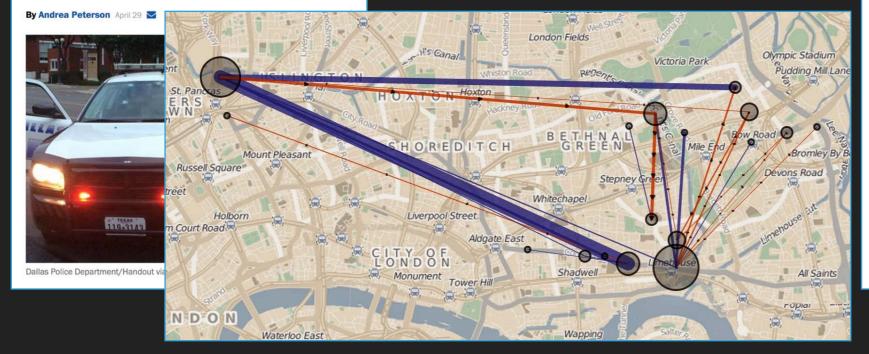


Open data initiatives offer innovation, transparency, and accountability—by releasing more data

Domestic Violence

Why the names of six people who complained of sexual assault were published online by Dallas police

Location Data



Online vs. Offline Dissemination

Why the D.C. government just publicly posted every D.C. voter's address online

By Ethan Chiel



Public Private Partnerships



Public Private Partnerships



Surveillance Technology



Public Private Partnerships



Surveillance Technology



Public Engagement



Public Private Partnerships



Surveillance Technology



Public Engagement



Proprietary Algorithms



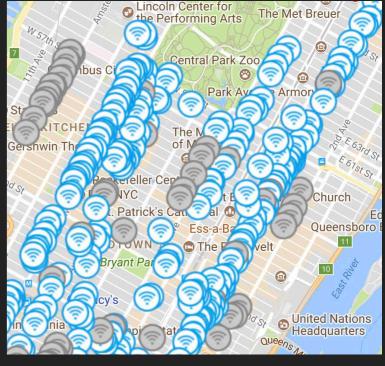
Public Private Partnerships



Surveillance Technology



Opt



Public Engagement



Proprietary Algorithms



3. What should cities do?

The Smart Enough City

The Smart Enough City

- False dichotomy: Smart City vs. Dumb City
 - Smart City: Collect as much data as possible to maximize efficiency
 - Dumb City: Collect no data

The Smart Enough City

- False dichotomy: Smart City vs. Dumb City
 - Smart City: Collect as much data as possible to maximize efficiency
 - Dumb City: Collect no data
- We need not compromise privacy to improve cities
 - Smart Enough City: Collect data based on context and with appropriate policies in place

Data governance requires conscientious privacy management

"if you have a well-resourced, wellfunctioning privacy program, that program will promote innovation, will actually foster and enable more information sharing and allow agencies to expand to new technologies"

Marc Groman Former Senior Adviser for Privacy, OMB



Privacy Recommendations for the Smart Enough City

Open Data

- 1. Conduct risk-benefit analyses to inform data releases.
- 2. Take privacy into account at all stages of the data lifecycle.
- 3. Develop operational structures and processes that codify privacy management.
- 4. Emphasize public engagement and public priorities.

Privacy Recommendations for the Smart Enough City

Open Data

- 1. Conduct risk-benefit analyses to inform data releases.
- 2. Take privacy into account at all stages of the data lifecycle.
- 3. Develop operational structures and processes that codify privacy management.
- 4. Emphasize public engagement and public priorities.

Smart Cities

- 1. Consider privacy before collecting any data.
- 2. Develop policies that govern access to and control of data.
- 3. Build support for new initiatives before deployment.
- 4. Make privacy an essential component of partnerships with private vendors.