

**Hepatitis C Elimination Symposium**  
**April 4, 2025**

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**Norma Feliciano, RN, DON**

*Director of Nursing*

Straight and Narrow Detox

- A Nurse for over 45yrs
- Directing her Nursing career and passions in the last 20yrs towards SUD community and addiction medicine.
- Has held vital roles that have assisted in the evolutionary change of care received by individuals affected with SUD
- Was DON at Turning Point, and at NYRE (Currently OnPoint) where she assisted to plan and establish their clinic in collaboration with Montefiore hospital which provides low barrier medical care to participants of their drop-in center.
- Currently is DON again at Straight and Narrow where she leads a team of 30 staff Nurses and has been instrumental in assisting the Medical Director in changing protocols that better assist those participants desiring Detox, but are either afraid because of the severe symptoms of withdrawal from the new substances of use on the streets, or are rejected because of the current issues with wounds we are seeing.
- Norma also leads a team of peer recovery specialists at Rapha HealthCare Services who provide outreach engagements 3-4 nights per week in the city of Paterson, providing much needed supplies including safe use items, wound care supplies, clothing, food etc., but insist that the main focus and most important aspect of their engagements are the deep compassionate interactions with the people they serve.