Using Exchange Labs with Blackberry Devices (ATT)

Go to: [http://att.com/blackberrystart](http://att.com/blackberrystart) and the following screen is shown. Click **Create New Account**. Type in the Blackberry Pin and the IMEI number (Important: type the **IMEI number without** the periods/dots). This information can be found on the Blackberry Device by choosing **Settings** on the Blackberry Desktop – **Options-Status** then the Pin and the IMIE number will be visible.
Check the box that you have read the legal terms and conditions and click I Agree.
Enter the E-mail Address which is your ExchangeLabs E-Mail address – first.last@student.shu.edu or first.last@alumni.shu.edu

Enter the password and confirm the password of the password that is used to access your ExchangeLabs account. And click next.

You will receive the **Additional Information Required** window stating the “We were unable to configure…”
Choose the radio box to re-enter your e-mail address and password and click next…

Additional Information Required

We were unable to configure jason.kastel@student.chu.edu. Choose one of the following options and select list.

- Re-enter e-mail address and password.
  - Email address: jason.kastel@student.chu.edu
  - Password: ********
- I will provide the settings to add this e-mail account.
You will receive the **Select Account Type** window stating the “We were unable to configure…” and either choose **personal e-mail** account if you are a **student** or **work e-mail account** for **employees** and click next.
At the **Set Up An Existing Personal Email Account** under Internet Service Provider E-mail(POP/IMAP), choose the second choice to “I will provide the settings to add this e-mail account.

For an employee who chose to **set up a work e-mail account** choose the same option on the Set up an Existing Work E-mail Account screen under Internet Service Provider E-mail(POP/IMAP) to choose the second choice to “I will provide the settings to add this e-mail account.
Now you are prompted to enter your user name in the format of: First.last@student.shu.edu or first.last@alumni.shu.edu

Password: Use the password that is used to accesses the ExchanLabs Account above

E-mail Server: imap.exchanglabs.com

E-mail Address: First.last@student.shu.edu or first.last@alumni.shu.edu
Success page is displayed and the account will then appear on the Blackberry device.
(On the Blackberry Desktop you will notice a Envelope with a small globe. Notice on the bottom banner that the e-mail address is displayed.)

Note that when setting the device up via Blackberry account as opposed to setting up the account on the device itself, the web setup automatically sets up SSL configuration for port 993. The device setup will give connectivity errors.